

Walmart's Super Tech™ Limited Warranty Program

Super Tech™ a Walmart Private Brand, automotive oil and lubricants are warranted to be free from defect and to protect your vehicle's critical engine parts from fluid-related failure. We want you to be as confident in the oil you use in your automobile as we are in our products.

WHAT DOES IT COVER?

If a Super Tech™ automotive oil is shown to be defective, we will replace the defective product and will pay for the reasonable cost of, at our sole determination, repair or replacement of any critical engine part whose damage was directly caused by a defect or malfunction of the lubricant. This limited warranty excludes repair or replacement of equipment due to normal wear, vehicle age, collision, or other mechanical defect not caused by Super Tech™ lubricants. The coverage categories herein may be added or discontinued at any time and without notice.

ELIGIBILITY REQUIREMENTS

- The vehicle was using the appropriate Super Tech™ lubricant type: (i) as recommended by the OEM or your vehicle owner's manual and (ii) in accordance with all product instructions at the time of any engine, transmission, or component failure.
- The engine was serviceable at the time the Super Tech™ lubricant was installed.
- The vehicle has never been used for a commercial or agricultural purpose, in racing or other competitive activity, in severe conditions such as frequent towing or hauling, extremely dusty or dirty conditions, or under excessive idling conditions.
- The lubricant used must have been put in service not later than 3 years from date of manufacture.
- The vehicle must have had regular oil changes at least every twelve (12) months or as recommended by your vehicle's manual.
- The Super Tech™ lubricant was not used in conjunction with any other product or additive not authorized for use i) per the Super Tech™ product label or ii) by the OEM.

PERIOD OF COVERAGE

- This limited warranty is valid for 5,000 miles or the mileage stated on the Super Tech™ product purchased, whichever is greater. However, if your vehicle is covered under an OEM or third-party warranty program, always follow the oil change interval recommended in such warranty provisions.

SUBMIT A CLAIM

To file a claim under this limited warranty with Warren Distribution, Inc. ("Warren"), the manufacturer of Walmart's Super Tech™ automotive fluids, you must:

- Call the toll-free warranty hotline at 1-800-338-1235 as soon as you discover any defect in the lubricant or damage to a critical engine part, but no later than 30 days from the date the damage occurred. Protect the vehicle from further damage and keep all damaged parts for inspection.
- Take a 10-ounce representative sample of the used lubricant in question from the failed or damaged vehicle and place into a clean, dry container for shipment to Warren upon

request.

- Provide additional information to Warren upon request including, but not limited to, details and documentation regarding the Super Tech™ product used, vehicle, and maintenance thereof.
- The customer must receive repair approval from Warren prior to repair. No claims will be paid without prior authorization.

Limitation of Liability

THE LIMITED WARRANTY PROVIDED HEREIN IS INTENDED TO AND WILL BE YOUR ONLY RECOVERY AGAINST WARREN OR WALMART. FOLLOWING THIS LIMITED WARRANTY, WARREN OR WALMART EXCLUDES AND DISCLAIMS ANY AND ALL IMPLIED WARRANTIES INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY. YOU WILL NOT BE ABLE TO RECOVER INCIDENTAL OR CONSEQUENTIAL DAMAGES (for example, transportation costs to and from inspection or repair locations, loss of use, towing charges, bus fare, car rentals, or the cost of repairing or replacing other property that was damaged when the lubricant was defective). THIS LIMITED WARRANTY IS ONLY AVAILABLE IN THE 50 UNITED STATES OF AMERICA.

State Laws

This limited warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. For example, some states do not allow the exclusion/limitation of incidental or consequential damages, so the above exclusion/limitation may not apply to you. Also, some states do not allow limitations on how long an implied warranty lasts, so the above period of coverage limitation may not apply to you.