

Walmart is here to help with HIV care & support

Walmart has launched an HIV Specialty Pharmacy of the Community (SPOC) in your area where there is a documented need for HIV services. Our highly trained pharmacy staff is here to provide specialized counseling, medication adherence, assistance with financial resource connection and preventive care for the complex needs of your patients living with or at risk for HIV/AIDS.

Adherence is the cornerstone of preventing the spread of HIV infection. As your partner, we are working to achieve a mutual goal of optimizing outcomes for this patient population.

What can your patients expect?

Highly trained pharmacists	SPOC Pharmacists are certified in HIV pharmacotherapy. They're trained in the complexities of meeting the unique needs of people living with HIV.
Convenience	SPOC locations are part of Walmart Pharmacies located in Walmart stores, steps away from where your patients shop. With drive-thru service, curbside pick-up and mail-order delivery, we offer easy options to obtain medication.
Focus on adherence	Our HIV-specialized pharmacies are here to make it easy for your patients to get their prescriptions and stay on track with their medications. In addition to proactive communication with providers, we use services like proactive adherence/refill reminders, 90-day conversion* and side effect management.
Stigma-free environment	Our technicians and pharmacists receive stigma and sensitivity training to help remove a barrier that can prevent people living with or at risk for HIV from receiving the services they need and deserve.
Specialized support	We provide specialized support for any patient who is known or suspected to have had exposure to HIV and is seeking treatment and any patient who may be eligible for PrEP or PEP.
Screening for comorbidities	We ensure that adequate screening for common co-morbid conditions occurs, and preventative measures are discussed along with adherence to disease-managing therapies such as medication to treat diabetes and cardiovascular disease.
Community services	All eligible patients can receive services from our Community Healthcare Worker (CHW) program. CHWs are trained public health workers who serve as a bridge between communities, health care systems and state health departments. With the help of a team of patient advocates, the CHW program helps patients overcome obstacles, reach healthcare goals and navigate the challenges of everyday life.
Side effect management	Our pharmacists will evaluate the severity of the side effect and determine if OTC medication can help (if appropriate). They may utilize the Alert Form when the side effect requires physician intervention.

*Where allowed by state regulations and the patient's plan.

Next step

Early, comprehensive treatment can significantly improve health outcomes for people living with HIV and reduce their overall cost of care.

We're here to help! Contact your participating pharmacy to learn more