



Date: 5/01/2017

Greenworks and Kobalt 40-Volt Max Dual Blade Lawn Mower Recall Details

Product: Kobalt 40-Volt Max Dual Blade Lawn Mower KM2040X-06 and Greenworks G-Max 40-Volt Twin Force Lawn Mower 25302

Units: 28,000

Description: This recall involves will involve the Greenworks and Kobalt cordless Dual-Blade push lawn mower with mulching capability.

Overview:

- Recall affects 40v Dual Blade Lawn Mowers sold between 2014 and 2016.
- Manufacturing issue to the cleaning process of PCBA made the unit susceptible to water (manual warns not to expose to water, but foreseeable misuse by Customer)
- Process changed on PCBA eliminated need for cleaning process stating in June 2015

Production date range: from 4/14/2014 to 5/14/2015

Actions:

- Sunrise to initiate buyback on items within affected date range from 4/14/2014 to 5/14/2015
- General public to be notification through:
 - CPSC Press Release
 - Sunrise Website Notification (Greenworkstools.com)
 - Instore Notice
 - Third Party Customer's After Sales Service (if available)
- Customers that have purchased said unit will call into customer service at 888-266-7096 and be directed to Dixies Sales and Service Repair Center for product repair

Greenworks Twin Blade Mower 25302



Date Code Can be found at the rear of the mower on the mower flap.

Greenworks customer service
888-266-7096



Date Code location shown above circled in Green

Affected production date range:
from 4/14/2014 to 5/14/2015